



## POLICY STATEMENT – QUALITY MANAGEMENT

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Alpha Developments (UK) Ltd trading as Alpha Engineering, design ventilating and air conditioning ductwork systems, including the associated CE&I systems and controls. We recognise that many of the industry sectors we operate in are considered to be “special and unique” and our success is derived from understanding and creating value for our customers, employees, suppliers, sub-contractors and other interested parties.

Alpha Engineering Ltd, recognise the discipline of Quality Management is an integral part of its overall management function and has a significant influence on all aspects of the products and services we provide. Improving our quality performance is of the highest priority and is achieved by understanding the importance of our role in meeting customers (and other interested parties) needs and expectations.

In order to fulfil our quality performance, the company operates and is accredited to BS EN ISO 9001, which is fulfilled by working to and being trained to Alpha Quality Management System. The Alpha Quality Management system, in the management of our activities (Design) exceeds the ISO requirements to meet NSQ-100 (Nuclear Safety and Quality Management System Requirements), as business requirement.

Specifically, we are committed to operating quality management policies which ensure:

All processes cover all aspects associated with management of the business activities, which consist of:

- Business risks and opportunities
- Achieving customer satisfaction within a framework of control (i.e. Quality Plans & Reviews etc).
- Products and services are of a consistent quality and reliability.
- Suppliers and Sub-Contractors are selected from approved sources.
- Delivers complete and on-time the product, service or information required for the next to function effectively.
- Employee involvement in quality matters is encouraged at all levels through training, communication and awareness of the importance of complying with agreed processes and procedures.
- None conformances internal and external
- The creation and monitoring of Business and Quality objectives to ensure the company operates effectively.

We recognise that a genuine commitment to understanding the present and future expectations of our customers, suppliers and sub-contractors is essential in the achievement of this policy. We will continually work to ensure that future needs and expectations are realised in the quality of the information, products and services we provide.

Alpha Engineering is committed to health and safety and demonstrates this through the implementation of the requirements of this policy, which is available to anyone on request.

Signed:

(Mr. M. Crouch)

Position: Managing Director

Dated: 15<sup>th</sup> September 2021