



POLICY STATEMENT – QUALITY MANAGEMENT

Alpha Developments (UK) Ltd trading as Alpha Engineering, design ventilating and air conditioning ductwork systems, including the associated CE&I systems and controls. We recognise that many of the industry sectors we operate in are considered to be “special and unique” and our success is derived from understanding and creating value for our customers, employees, suppliers, sub-contractors and other interested parties.

Alpha Engineering, recognise the importance of Quality Management as an integral part of its overall management function and has a significant influence on all aspects of the products and services we provide. Improving our quality performance is of the highest priority and is achieved by understanding the importance of our role in meeting customers (and other interested parties) needs and expectations.

This policy statement, and the quality management system AQMS, ensures we comply with all relevant imposed legal duties and obligations and conform to ISO 9001 expectations.

Specifically, we are committed to operating quality management policies which ensure:

All processes cover all aspects associated with management of the business activities, which consist of:

- Business risks and opportunities
- Achieving customer satisfaction within a framework of control (i.e. Quality Plans & Reviews etc).
- Products and services are of a consistent quality and reliability.
- Suppliers and Sub-Contractors are selected from approved sources.
- The delivery of a complete and on time product, service or information. .-
- Employee involvement in quality matters is encouraged at all levels through training, communication and awareness of the importance of complying with agreed processes and procedures.
- Non-conformances internal and external
- The creation and monitoring of Business and Quality objective's to ensure the company operates effectively.

We recognise that a genuine commitment to understanding the present and future expectations of our customers, suppliers and sub-contractors is essential in the achievement of this policy. We will continually work to ensure that future needs and expectations are realised in the quality of the information, products and services we provide.

The GRC is responsible for the yearly review of this policy statement.

Signed:

(Mr. M. Crouch)

Position: Managing Director

Dated: 24th April 2026